

General Terms and Conditions of Contract (ArnoldMethod.com – digital content and online services)

These General Terms and Conditions (hereinafter: “GTC”) govern the terms of use of digital content, online programs, membership services and related supplementary materials (hereinafter: “Services”) provided by Arnold Halász sole proprietor (hereinafter: “Service Provider”) through the website arnoldmethod.com.

1. Service Provider

- Name: Arnold Halász, sole proprietor
- Registered office / mailing address: 2022 Tahitótfalu, Napsugár utca 17., Hungary
- Telephone: +36 30 248 2281
- E-mail: legal@arnoldmethod.com
- Business registration number: 53464914
- Tax number: 69633304-2-33
- Website: <https://arnoldmethod.com>

2. Description of Services

The Service Provider offers digital content (such as e-books), online self-development and lifestyle programs, membership services, and consultation services (collectively, the “Services”) through the website arnoldmethod.com.

The Services are strictly educational and informational in nature. They do not constitute medical advice, medical diagnosis, therapeutic treatment, or healthcare services, and are not intended to replace consultation with a physician or other qualified healthcare professional.

Access to the Services is granted exclusively to the Client for personal use. Redistribution, resale, or transfer of access to third parties is strictly prohibited.

3. Subject of the Contract

Under this Contract, the Client may purchase digital content (including but not limited to e-books), online programs, membership services, or consultation services offered by the Service Provider through the website arnoldmethod.com.

The Contract is concluded electronically when the Client submits an order through the website and the Service Provider confirms the order electronically by e-mail. The confirmation shall include the essential details of the order, including the purchased Service, the applicable price, and the chosen method of payment.

By entering into the Contract, the Service Provider undertakes to provide the Client with access to the purchased digital content or online service, while the Client undertakes to pay the agreed fee.

Access to digital content and online programs is granted solely for the Client's personal use. Redistribution, resale, public communication, or transfer of access to third parties without the Service Provider's prior written consent is strictly prohibited.

4. Formation and Performance of the Contract

4.1. Ordering

The Client may select digital content (such as e-books), online programs, membership services, or consultation services offered by the Service Provider on the website arnoldmethod.com. The actual ordering and payment process is completed through the Service Provider's external partner system, such as Gumroad, Inc. (548 Market St, PMB 41861, San Francisco, CA 94104-5401, USA; www.gumroad.com) or Payhip Ltd. (27 Old Gloucester Street, London WC1N 3AX, United Kingdom; www.payhip.com).

4.2. Conclusion of the Contract

The Contract is concluded when the external partner confirms the Client's order electronically by e-mail. The confirmation includes the essential details of the order, including the purchased Service, the price, and the payment method.

4.3. Legal capacity

By placing an order, the Client declares that he/she is at least 18 years of age, legally competent, and entitled to enter into the Contract.

4.4. Accuracy of data

The Client is solely responsible for the accuracy and completeness of the information provided during the order process. The Service Provider shall not be liable for any damages, delays, or failures resulting from incorrect or incomplete data provided by the Client.

4.5. Payment methods

All payments are processed exclusively through the external partner's secure electronic payment systems (including, but not limited to, credit/debit card and PayPal). The Service Provider is not a direct party to the payment process, and the Client fulfils the payment obligation entirely within the external partner's checkout system.

4.6. Invoicing

The Client receives an official invoice or receipt issued directly by the external partner (e.g. Gumroad/Payhip). The Service Provider receives only the net amount remitted by the external partner after deduction of applicable service fees.

4.7. Performance of the Contract

- E-books and other digital content: provided for immediate download or via download link from the external partner.
- Online programs: access is activated either through the external partner's system or by a link sent by the Service Provider.
- Membership services: access to membership content is provided through the external partner's recurring subscription system.

4.8. Responsibility of parties

The external partner is responsible for processing payments and issuing invoices or receipts to the Client. The Service Provider is responsible solely for fulfilling the purchased digital content or service.

- In case of payment or invoicing disputes, the Client must contact the external partner's customer support.
- In case of content delivery or access issues, the Client must contact the Service Provider directly.

5. Right of Withdrawal and Termination

5.1. General right of withdrawal

In accordance with applicable consumer protection law, the Client has the right to withdraw from the Contract within 14 days from its conclusion without providing any reason. The withdrawal must be communicated in writing by e-mail to legal@arnoldmethod.com. Upon valid withdrawal, the Service Provider shall reimburse the Client for all payments received within 14 days of receiving the withdrawal notice, using the same means of payment that was used for the original transaction, unless expressly agreed otherwise.

5.2. Exclusion of withdrawal for digital content

The Client shall not have the right of withdrawal in the case of digital content not supplied on a tangible medium (including, but not limited to, e-book downloads or access to online programs), where:

- the performance has begun with the Client's prior express consent, and
- the Client has expressly acknowledged that he/she thereby loses the right of withdrawal.

The Client provides such consent and acknowledgement during the order process by ticking the relevant checkbox before completing the purchase.

5.3. Termination of membership services

For membership services billed on a recurring basis, the Client may cancel the membership at any time. Cancellation takes effect at the end of the current billing period. Fees already paid for the ongoing billing period are non-refundable.

5.4. Service Provider's right of termination

The Service Provider may terminate the Contract with immediate effect if the Client commits a material breach of these Terms and Conditions, including but not limited to unauthorized sharing of login credentials, resale or redistribution of content, or any unlawful use of the Services. In such cases, the Client is not entitled to a refund of fees already paid.

5.5. Force majeure

The Service Provider shall not be liable for any failure or delay in performance caused by circumstances beyond its reasonable control, including but not limited to internet or hosting outages, technical failures, strikes, government restrictions, acts of war, or natural disasters.

6. Miscellaneous Provisions

6.1. Age and legal capacity

The Services may only be used by natural persons over the age of 18 who have full legal capacity. By accepting these Terms, the Client confirms that he/she meets these requirements.

6.2. Health responsibility

The Services (including but not limited to digital content, e-books, online programs, and memberships) are strictly educational and informational in nature. They are not intended to replace medical consultation, examination, diagnosis, or treatment. The Client applies any advice, practices, or techniques solely at his/her own risk. For any health-related concerns, the Client must seek the advice of a qualified physician or healthcare professional. The Service Provider disclaims all liability for the Client's health condition or any consequences arising from improper use of the Services.

6.3. Use of media materials

In connection with digital content and online programs, the Client may be given the option to consent to the use of image, video, or audio recordings created during interactive sessions or workshops for promotional purposes. If the Client does not consent, he/she must notify the Service Provider in writing in advance. Consent, if granted, may be withdrawn at any time with effect for the future.

6.4. Governing law and jurisdiction

These Terms and Conditions shall be governed by and construed in accordance with the laws of Hungary. The Parties shall make every effort to resolve disputes amicably. Failing such resolution, the courts competent at the Service Provider's registered office in Hungary shall have exclusive jurisdiction.

6.5. Prevailing language

These Terms and Conditions are made available in English for informational and practical purposes. In case of any discrepancies or conflicts between the English version and the official Hungarian version, the Hungarian version shall prevail. The Hungarian Terms and Conditions (Általános Szerződési Feltételek) are the legally binding text under Hungarian jurisdiction.

6.6. Complaints and conciliation

Complaints regarding the Services may be submitted by e-mail to legal@arnoldmethod.com. The Service Provider shall respond in writing within 30 days. Consumers are also entitled to turn to the competent Hungarian Conciliation Board (Békéltető Testület) operating at the seat of the Service Provider. Contact details of the competent body are available at: <https://www.bekeltetes.hu>.

6.7. Privacy Policy

The Service Provider processes personal data in accordance with its Privacy Policy, available at: <https://arnoldmethod.com/privacy>.

6.8. Availability of these Terms

These General Terms and Conditions are continuously available and downloadable at: <https://arnoldmethod.com/terms>.